

# INTERPRETER NETWORK OF COLORADO (INOC)



## SPRING INSTITUTE FOR INTERCULTURAL LEARNING

*Bridging Cultures • Building Futures*

The interpreter Network of Colorado is dedicated to providing professional language and training services to ensure individuals with limited English proficiency equal access to health care, legal and social services. INoC is committed to utilizing trained professional interpreters and translators to help our clients meet the inherent challenges of cultural diversity.

# services

## INTERPRETATION

The Interpreter Network is Colorado's leading provider of interpretation services, with the most comprehensive range of languages available in the Denver metro area. The Interpreter Network of Colorado is the only agency in Colorado that provides interpreter training for its interpreters. Our interpreter screening process is thorough, and all our interpreters are required to abide by a strict code of ethics.

### WE PROVIDE INTERPRETATION IN THE FOLLOWING AREAS:

MEDICAL, MENTAL HEALTH, SOCIAL SERVICES, LEGAL SERVICES, BUSINESS, EDUCATION

## TRANSLATION

INoC provides *Culturally Appropriate Translations* that are accurate and consider cultural nuances. A culturally appropriate translation builds trust and credibility with your target audience, ensures equal access to your services and enhances brand awareness. INoC uses a *Consultative Approach* to your translation project. Before the translation is started, we conduct a 5-point needs assessment that gives us an in-depth understanding of your translation goals. This information ensures a translation that will meet your needs and is delivered on time.

### WE PROVIDE TRANSLATION IN THE FOLLOWING AREAS:

HEALTH CARE, MENTAL HEALTH, LEGAL, SOCIAL SERVICES, EDUCATION, BUSINESS AND TRADE, TECHNOLOGY AND ENGINEERING

## INTERPRETER TRAINING

The Interpreter Network of Colorado, under license from the Cross Cultural Health Care Program (CCHCP), provides the nationally acclaimed 40 hour "Bridging the Gap" interpreter training for interpreters of all languages in:

BASIC INTERPRETING SKILLS, HEALTH CARE, OVERVIEW CULTURE IN INTERPRETING, COMMUNICATION SKILLS FOR ADVOCACY AND MUCH MORE

## PROVIDER TRAINING

*Working Effectively With a Professional Interpreter*

Good communication is the key to providing services to your clients and patients. This two-hour workshop is specifically designed to help organizations overcome language and cultural communication barriers by using the language services of trained, professional, and culturally competent interpreters.

### TRAINING GOALS:

**AWARENESS:** What creates barriers to clear communication, and how interpreters can facilitate communication

**INFORMATION:** Interpreter pre-session, positioning, Code of Ethics, Roles of Medical Interpreter, Modes of Interpreting

**SKILLS DEVELOPMENT:** Choosing an appropriate interpreter, working effectively with a trained interpreter, recognizing "cultural bumps" that create barriers to effective communication.